

RETURN AND REFUND POLICY

PRÜVIT CUSTOMERS

If within the first **30 days** you are not satisfied with the product you may contact support@pruvithq.com to return the unused portion of the product for a full refund of the product purchase amount, minus shipping and handling charges incurred. After **30 days** and up to **90 days** post purchase, you may contact support@pruvithq.com to return the remaining sellable portion of the product for a full refund, minus shipping and handling charges incurred.

PRÜVIT PROMOTERS

If within the first **30 days** of the original purchase, you are not satisfied with the product, you may contact support@pruvithq.com to return the unused portion of the product for a full refund, minus shipping and handling charges. Your promoter account will then be subject to 6 months suspension.

Between **30 and 90 days**, if you are not 100% satisfied with our products or are unable to sell them, you may return the items for a refund if the products are in resalable condition. (***Resalable condition means in sealed enclosed boxes with wrapper intact.**) The refund shall be 70% percent of the original price for all returned product. Any shipping and handling charges incurred will not be refunded.

PROBLEMS WITH SHIPMENTS

If within **30 days** of the expected reported delivery date, you do not notify support@pruvithq.com of a problem with the receipt of your order, including but not limited to, failure to receive the product, improper sealing, damaged to the container, quality of the internal product, and/or receipt of wrong product, refunds or exchanges will not be given.

ALL purchases are charged and refunded in U.S. Dollar. All returns, refunds and exchanges will also be refunded or exchanged based upon U.S. Dollar. Prüvit Ventures, Inc. is not responsible for fluctuating exchange rates.

